

10 August 2021

Dear Skills Development Providers,

NONE - COMPLAINTS TO ACCREDITATION REQUIREMENTS AND CONDITIONS

SASSETA has noted with great concern that there are some accredited Skills Development Providers who appear to intentionally ignore requirements and conditions of accreditation as stipulated in the SASSETA ETQA reports.

SASSETA seeks to protect learners and enhance the quality of training rendered by accredited Skills Development Providers; and promote stakeholders' confidence and trust in the quality provision and implementation within the sector.

The Skills Development Providers or any instructor or assessor in its employment who do not comply with the rules, legislation, and/or conditions of accreditation as laid down by SASSETA, may be suspended and immediately reported to QCTO. It is critical to ensure that you familiarise yourselves with the possible irregularities indicated below.

POSSIBLE IRREGULARITIES

SASSETA is forced to act against Skills Development Providers who do not adhere to the accreditation agreement and conditions and those who conduct criminal transgressions in accordance with any irregularities which could include but are not limited to the following:

1. Learners assessed against unit standards which the accredited training provider, assessor or moderator have not been accredited or registered for.
2. The forwarding of summative assessments to learners to be completed at home in an uncontrolled environment.
3. Training at non-accredited facilities and presenting training not accredited for.
4. Using non-registered assessors and moderators to assess and moderate etc.
5. Marketing false information to the Public /Learners in a manner that constitutes misrepresentation in terms of which unit standards / qualification the provider has been accredited for.
6. Registered assessors and moderators not adhering to code of conduct and not fulfilling their functions adequately.
7. Discrepancies regarding learner achievement submissions to SASSETA.
8. Using training materials that have not been accredited or approved by the relevant ETQA.

9. Learners being found competent in Qualifications and Unit standards that they weren't assessed against or trained in by the provider, assessor.
10. Registered assessors and moderators conducting assessments and moderations after status has expired and provisionally accredited providers offering training after status has expired.
11. Non completion of applicable documentation within (30) days by the Skills Development Providers and submission to the SASSETA so that the learner achievements can be captured on the database and uploaded to the NLRD (National Learner Record Database) in terms of the unit standards and qualifications that the learner has been declared competent against.
12. Improper use of SASSETA developed training materials.

NBI Any accredited Skills Development Providers who are involved in the above activities shall be subjected to a de-accreditation process after due diligence has been followed and concluded. Learners who are misled by training providers will be advised to open criminal cases against training providers where appropriate. We further encourage Skills Development Providers to report any training provider or person involved in the above.

All instances of suspension, withdrawal of accreditation or de-accreditation will be publicised on platforms including but not limited to notices on the SASSETA website and circulations to other SETAs with whom the provider has an extension of scope.

Kind Regards,



Ms. J Amode
Executive Manager: Learning Programmes