

15th November 2019

NOTIFICATION LETTER

ATTENTION: All Accredited Skills Development Providers
All Learners
All Assessors and Moderators

RE: DELAYS IN ISSUING OF LEARNER CERTIFICATES, ASSESSOR AND MODERATOR REGISTRATION LETTERS.

We would like to inform you that we are facing challenges regarding our management information system as we are changing from Seta Management System (SMS) to the new system. We are experiencing technical glitch's and adjustments. The results is that capturing of the following applications listed below and printing of certificates will be delayed.

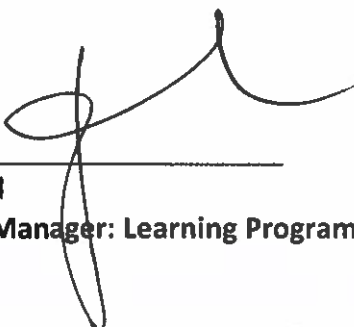
- Learner registration forms (SPO1)
- Learnership agreements
- Learner achievement forms (SP02) for assessment.
- Learner certificates and Statement of Results (SoR)
- Assessor application and extension of scope
- Moderator application and extension of scope

For more information, you can contact our call centre and speak to following team members.

- Ms Naledi Molelekwa on email: nmolelekwa@sasseta.org.za. or
- Ms Sharon Kwenaita on email skwenaite@sasseta.org.za.

We would like to apologise for any inconvenience caused.

Kind Regards



Ms. J Amod
Executive Manager: Learning Programmes