Contents

1.	Compatibility View Settings	. 2
2.	Internet security settings	. 3
3.	Pop-up Blocker	. 5
4.	Browsing History	. 6
5.	Temporary Internet Files	.7

1. Compatibility View Settings

Introduction

Due to Windows updates that are running on machines, users need to ensure and adjust Compatibility View Settings on their workstations, computers, laptops etc.

This can be done in three ways:

1. Option 1

Click on the Compatibility Icon next to address bar



2. Option 2

From the tools menu



- a. Select Tools Menu option
- b. Select 'Compatibility View Settings' from the options.

Please make sure to select the tick box as below:



Display all websites in Compatibility View.

- c. Click on the Add button
- d. Click on the Close Button
- e. Refresh the Page (F5)

)e	loitte.			
Co	mpatibility View Settings			
	You can add and remove websites to be displayed in Compatibility View.			
	dd this website:			
Ē	google.com			
v	/ehsites you've added to Compatibility View:			
ľ	172.16.252.25 Remove			
	172.16.252.5			
_	196.4.89.14			
	Include updated website lists from Microsoft	y		
3.	Option 3 Display intranet sites in Compatibility View			
	Display all websites in Compatibility View			
	Close			
CI	ck on the Tools Tab			
61				

- a. Select 'Compatibility View Settings' from the options.
- b. Click on the Add button
- c. Click on the Close Button
- d. Refresh the Page (F5)

2. Internet security settings

Follow the below instructions to troubleshoot your internet security settings:

1. On the top right corner, click on Tools

Tools 🔻

	- C Search
	Print File Zoon (150%) Safety Add site to Apps Vew downboads Ctri Manage add-ons F12 Developer Tools Go to pinned sites
	Compatibility View settings Internet options
Usamame : Pessavard : Logon lo : Stats - Curren Enter Change Pess Forgot Pess	ti Yiaa ✓ swent]
	te.
Deloit	
Deloitt This site is best viewed in Microsoft Internet Explorer	7.0 with a Screen Resolution of 1024x 788
Deloit: This site is best viewed in Microsoft Internet Explorer Internet Explorer	7 0 with a Screen Resolution of 1024x 768

2. Select Internet options, and click on the Security tab.

The below window will display:



1. Drag the security level bar down to Medium

Internet Options	?	\times				
General Security Privacy Content Connections Programs	Advanced					
Select a zone to view or change security settings.						
🥥 🔮 🗸 🚫						
Internet Local intranet Trusted sites Restricted	sites					
Internet						
This zone is for Internet websites,	Sites					
except those listed in trusted and						
restricted zones.						
Consults local fee this area						
Security level for this zone						
Allowed levels for this zone: Medium to High						
- Medium						
- Unsigned ActiveX controls will not be down	insare content vnloaded					
Enable Drotected Mode (requires restarting Interne	t Evplorer)					
Lenable Protected Mode (requires restarting Internet Explorer)						
Custom level)efault level					
Deast all appear to a	defecult level					
Reset all zones to a	lerault level					
OK Cancel	App	lv				

- Tick on the "Enable Protected Mode" checkbox
 Click on the Apply button
 Finally click Ok
 Close the website completely
 Open website and log in

3. Pop-up Blocker

Please ensure that the Pop up Blocker is turned off.

- 1. Click on the Icon Tools
- 2. Select Pop-up Blocker
- 3. Ensure pop-up blocker is turned off



4. Browsing History

- 1. Click On Tools
- 2. Internet Options
- 3. Go to Browsing History and then click on the Delete Tab



4. Then Click on Delete The below window will appear:



- 5. Click on the Delete button
- 6. Close the page and log in again

5. Temporary Internet Files

- 1. Click On Tools
- 2. Internet Options
- 3. Go to Browsing History and then click on the Settings Tab

Internet Options			? ×				
General Security Pri	vacy Content Co	nnections Program	is Advanced				
Home page							
To create home page tabs, type each address on its own line.							
http://go.microsoft.com/fwlink/p/?LinkId=255141							
			\rightarrow				
	Use current	Use default	Use new tab				
Start-up							
◯ Start with tab	from the last ses	sion					
Start with home page							
Tabs							
Change how webpages are displayed in tabs. Tabs							
Browsing history							
Delete temporary files, history, cookies, saved passwords and web form information.							
Delete browsi	ng history on exit						
		Delete	Settings				
Appearance							
Colours	Languages	Fonts	Accessibility				
	C	K Cance	Apply				

4. Select every time I visit the webpage and then click OK

See screenshot below:



- 5. Close the window and the webpage.
- 6. Open the webpage again and log in